

## Written Aids



Packets containing attraction dialogue and narration, flashlight, pencil and paper are available for several attractions and shows. Please inquire about availability prior to experiencing an attraction or show. A complete listing of available written aids is available at City Hall or the Central Plaza in *Disneyland*® Park or the Guest Relations Lobby in *Disney California Adventure*® Park.

## Sign Language Interpretation



The *Disneyland*® Resort provides Sign Language interpretation for our Guests at specific live Theme Park shows on a rotating basis as follows:

***Disneyland*® Park:** Mondays & Saturdays  
***Disney California Adventure*® Park:** Sundays & Fridays

Guests should request confirmation of our interpreted performance schedule a minimum of 7 days in advance by calling *Disneyland*® Resort Guest Relations at (714) 781-6176 [voice] or (714) 781-4569 [TTY]. Guests will be contacted prior to their visit with an appropriate show schedule that lists the names, dates and times of our interpreted performances.

Sign Language interpretation can also be requested for other special events and shows with a minimum of 14 days advanced notice. Requests for interpretation at special events and shows can be made by calling *Disneyland*® Resort Guest Relations at (714) 781-6176 [voice] or (714) 781-4569 [TTY]. Guests will be contacted prior to their visit to verify arrangements.

## Reflective Captioning



Available at several theater-type attractions. This innovative technology utilizes a LED display to project desired captions onto an acrylic panel in front of the user. To utilize the system, please contact a Cast Member at the location. Available at:

### ***Disneyland*® Park:**

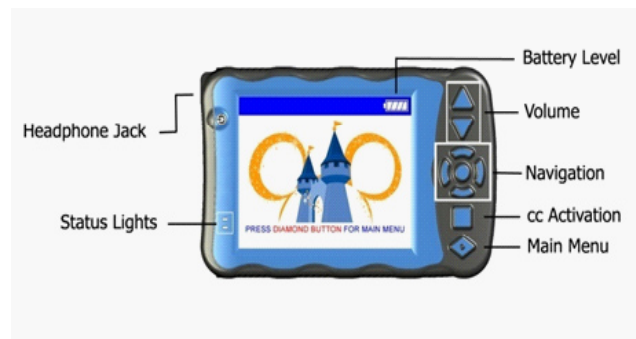
- The *Disneyland*® Story presenting Great Moments with Mr. Lincoln
- Captain EO

### ***Disney California Adventure*® Park:**

- It's Tough to be a Bug!
- Muppet\*Vision 3D

## *Disney's Handheld Device*

### DEVICE LAYOUT:



### TO USE DISNEY'S HANDHELD DEVICE:

When you arrive at a designated attraction, please wear the device chest high to receive the signal that will supply the Assistive Listening or Handheld Captioning.

The device will go into "sleep" mode and turn off after 1 minute of inactivity. The device will turn back on automatically when Assistive Listening or Handheld Captioning is present.

## Information on Services for Guests with Hearing Disabilities



Information provided as a supplement to the Theme Park Guide Maps

## Services



### **Video Captioning**

\*\*Activators at Guest Relations\*\*



### **Handheld Captioning**

\*\*Devices at Guest Relations\*\*  
**Entertainment Viewing**



### **Assistive Listening**

\*\*Receivers at Guest Relations\*\*



### **Telephones**



### **Written Aids**



### **Sign Language Interpretation**

\*\*Schedules available at Guest Relations\*\*



### **Reflective Captioning**

\*\*Reflectors at equipped locations\*\*

Information subject to change without notice. For further information, please visit Guest Relations.

## Video Captioning



Available on caption-ready monitors in preshow areas of specific attractions. Monitors designated by a “CC” symbol and can only be activated by remote control. Remote controls available at Guest Relations OR see a Cast Member at the attraction. Available at:

### **Disneyland® Park:**

- The *Disneyland*® Story presenting Great Moments with Mr. Lincoln (preshow only)
- Captain EO (preshow only)
- Indiana Jones™ Adventure (preshow only)
- Innoventions
- Finding Nemo Submarine Voyage (accessible experience only)
- Sleeping Beauty Castle Walkthrough (accessible experience only)
- Space Mountain (preshow only)
- Star Tours - The Adventures Continue (preshow only)

### **Disney California Adventure® Park:**

- The Boudin Bakery
- Disney Animation (Courtyard/Lobby only)
- Muppet\*Vision 3D (preshow only)
- Disney Junior - Live on Stage! (preshow only)
- Soarin’ Over California (preshow only)
- The Twilight Zone Tower of Terror™ (preshow only)
- Toy Story Midway Mania!
- Walt Disney Imagineering Blue Sky Cellar

## Handheld Captioning



Available through Disney’s Handheld Device to display portable text at specific attractions. Devices available at Guest Relations and require a \$25 refundable deposit (must return on same day). Available at:

### **Disneyland® Park:**

- Buzz Lightyear Astro Blasters
- *Disneyland*® Railroad

- *Disneyland*® Monorail
- Enchanted Tiki Room
- Fantasmic!
- Haunted Mansion
- “it’s a small world”
- Mr. Toad’s Wild Ride
- Pinocchio’s Daring Journey
- Pirates of the Caribbean
- The Many Adventures of Winnie the Pooh
- Finding Nemo Submarine Voyage
- Snow White’s Scary Adventures
- Star Tours - The Adventures Continue
- Storybook Land Canal Boats
- Peter Pan’s Flight

### **Disney California Adventure® Park:**

- Disney Junior - Live on Stage!
- Monsters, Inc. Mike & Sully to the Rescue!
- The Little Mermaid - Ariel’s Undersea Adventure
- Radiator Springs Racers
- Red Car Trolley
- World of Color

## Entertainment Viewing for Guests using Handheld Captioning



### **Disneyland® Park:**

Fantasmic!: Guests should stand in the designated viewing area near the petrified tree.

### **Disney California Adventure® Park:**

World of Color: Guest should stand in the “Yellow Section, Tier 1”. Please obtain a “viewing pass” for this area when checking out your Handheld Device at Guest Relations.

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Indiana Jones™ Adventure and Star Tours © Disney/Lucasfilm Ltd.

Buzz Lightyear Astro Blasters is inspired by Disney•Pixar’s “Toy Story 2.”

Muppet\*Vision 3D Muppets Holding Company, LLC.

Flik Character, It’s Tough to be a Bug! and “a bug’s land” is inspired by Disney•Pixar’s “A Bug’s Life.”

Monsters, Inc. Mike & Sulley to the Rescue! is inspired by Disney•Pixar’s “Monsters, Inc.”

Toy Story Midway Mania! is inspired by Disney•Pixar’s Toy Story Films.

The Twilight Zone Tower of Terror™ The Twilight Zone® is a registered trademark of CBS, Inc., and issued with permission pursuant to a license

## Assistive Listening Systems



Available through Disney’s Handheld Device to amplify sound via headphones or induction loop at specific attractions. Devices available at Guest Relations and require a \$25 refundable deposit (must return on same day). Available at:

### **Disneyland® Park:**

- Enchanted Tiki Room
- Captain EO
- *Disneyland*® Monorail
- Innoventions (Honda exhibit only)

### **Disney California Adventure™ Park:**

- Disney Animation (Turtle Talk with Crush and Animation Academy)
- Hyperion Theater
- The Hollywood Backlot Stage
- It’s Tough to be a Bug!
- Muppet\*Vision 3D
- Disney Junior - Live on Stage!
- Redwood Creek Challenge Trail (Ahwahnee Camp Circle)

## Telephones



All *Disneyland*® Resort telephones can be amplified with the “#” key or by using a separate volume button on the phone. Pay phones marked with a Text Typewriter (TTY) symbol are available at:

### **Main Entry Plaza:**

- Next to *Disneyland*® Kennel Club

### **Disneyland® Park:**

- Tomorrowland (near Space Mountain exit)

### **Disney California Adventure™ Park:**

- Hollywood Land (next to Hyperion Theatre)
- Paradise Pier (across from the Little Mermaid attraction)

- Paradise Pier (behind King Triton’s Carousel)

### **Hotels of the *Disneyland*® Resort:**

- Available for Guest rooms upon request.